

May 18, 2020

RE: **COVID-19 SAFETY GUIDANCE - REOPENING**

Effective: May 18, 2020

Dear Arizona Stone and Solstice Stone valued clients in Arizona & Nevada:

Arizona Stone Brick Pavers & Solstice Stone design centers are open and ready to serve you!

We've put several measures in place to provide a safe and healthy environment for our customers and employees and that are in compliance with CDC, Arizona state government, and Nevada state government best practices.

Here are some of the changes we have made for our customers and employees:

- Promoting social distancing practices in all design centers by maintaining a safe, social distance at all times between our employees and our customers
- Daily health checks are conducted for all employees as well as temperature checks before starting their shift
- Hand sanitizer throughout all of our design center locations to encourage hand sanitizing by both employees and customers and promoting proper hand-washing practices
- Sanitation of all common areas at each design center and will call area including countertops, showroom tables, chairs and door handles
- Posting of wall and floor signage to measure safe distancing
- Plexiglass shields at all design center and will call counters to help customers and associates maintain a safe physical distance
- Limiting the number of customers allowed in a design center at one time
- Providing cloth and disposable face coverings for our employees to wear while interacting with our customers
- Disposable face coverings for our customers, upon request
- A designated employee at each location to oversee the sanitation and disinfecting process

As always, our dedicated design center and sales team are ready to serve you! We appreciate and respect the trust that all of our clients have placed in Arizona Stone Brick Pavers and Solstice Stone and we will continue to deliver as we have over the past 17 years with the safety of all as our top priority.

Respectfully,

Bill Burke
President / CEO
