



March 19, 2020

RE: **COVID-19 SAMPLE BOARD RETURN GUIDANCE**

Effective: Friday, March 20, 2020

Dear Arizona Stone and Solstice Stone valued clients in Arizona & Nevada:

Arizona Stone and Solstice Stone are taking the necessary steps to minimize the COVID-19 virus impact. The health of our team, families, clients, and community are our utmost priority. Arizona Stone and Solstice Stone will be implementing the COVID-19 Sample Board Return Guidance effective March 20th.

- Arizona Stone and Solstice Stone will no longer be accepting sample board returns until further notice
- Customers who paid cash for samples will be refunded their deposit once Design Centers reopen

Adherence to this guidance is critical for the health and safety of our customers and personnel and we apologize for any inconvenience this may cause.

Respectfully,

Bill Burke

President & CEO
